



Digitalization of the international office – benefits and challenges

Paul Leys, 15 August 2019 – Tromsø



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The paperless International Office (1)

- Develop tools to get rid of paper
- Less administrative workload = more time to focus on support and quality

The paperless International Office (2)

- Processes that we can manage ourselves:

Fact sheet
information

Inter-
institutional
agreements

Exchange
application

Course
catalogue

Learning
agreement

The paperless International Office: limits (1)

- Processes that we can't manage ourselves:

Fact sheet information
→ Manual updates

Inter-institutional
agreements
→ Signature
partner: PDF/paper

Exchange application
→ Nominations via
email or e-system

Course catalogue
(partner)
→ Manual
consultation

Learning agreement
→ Signature receiving
coordinator:
PDF/paper

The paperless International Office: limits (2)

- Processes that we can't manage ourselves:

Confirmation
of stay

Transcript of
records

Limited funding
for supporting
processes online



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The missing link:



EWP's infrastructure

A hybrid approach

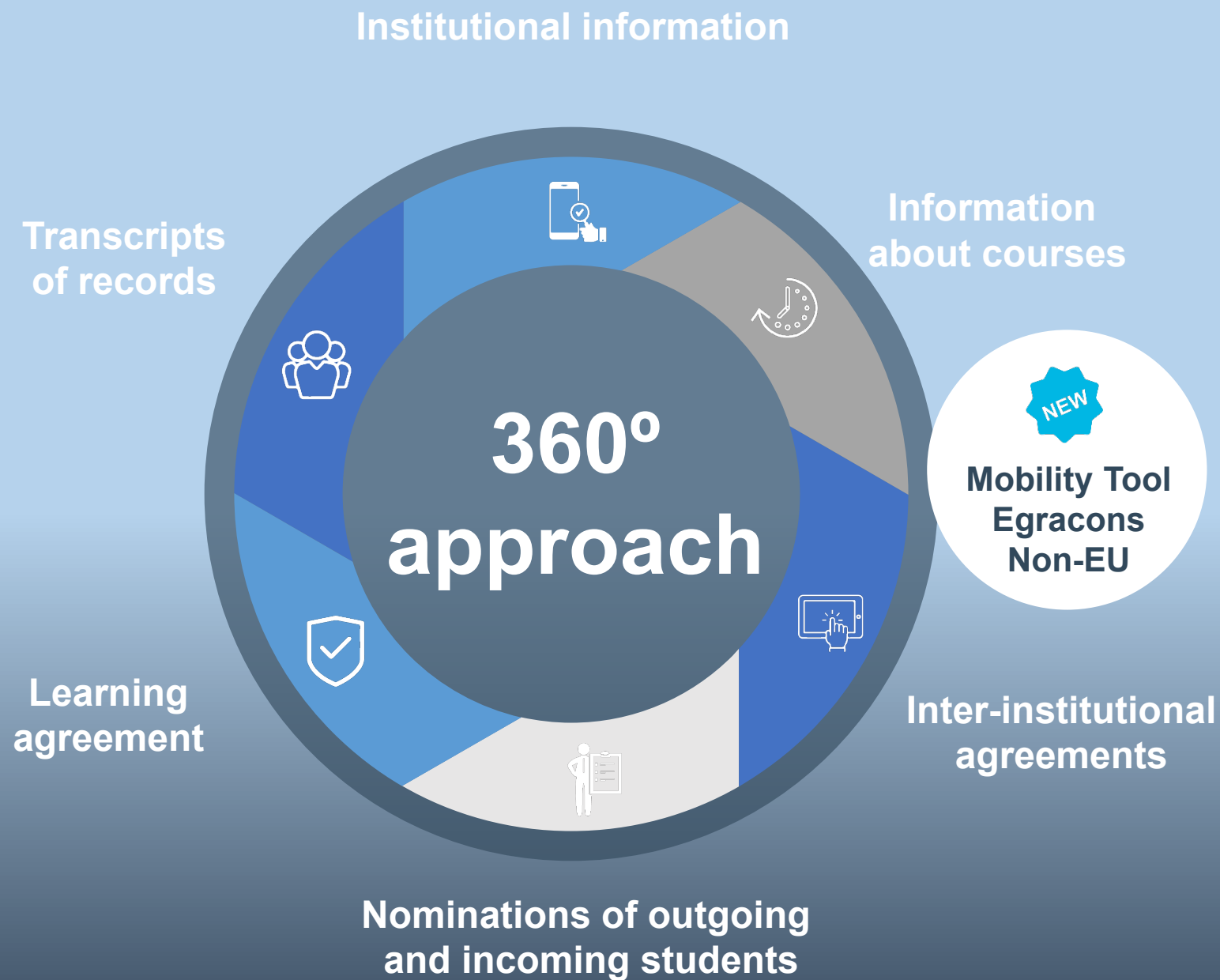
EWP Dashboard

Free cloud solution



EWP Network

Optional upgrade of
own IT tools



EWP Dashboard

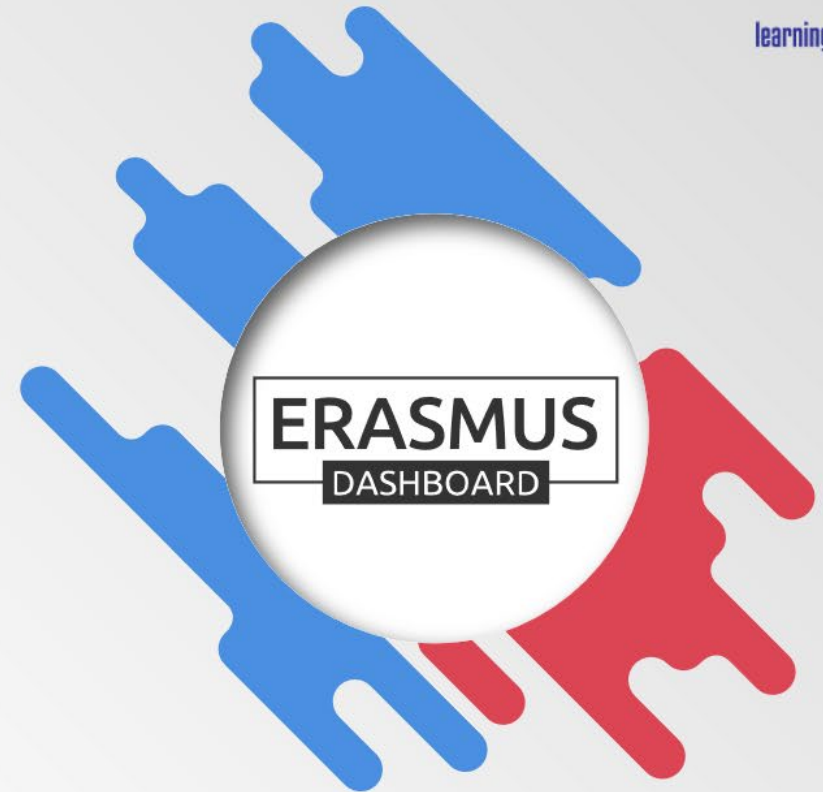
Erasmus Dashboard

Erasmus Dashboard is a tool designed to support HEIs with the administration of mobility. It allows you to manage incoming and outgoing students, sign and review their Online Learning Agreements as well as communicate with students and partner institutions. Less paper. Less time wasted. And this is just the beginning!

*To get login credentials, please register and wait for account validation notification from the European University Foundation

[Login](#)[Registration](#)

Less paper. Less time wasted.



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Leuven University of Technology



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FAQs

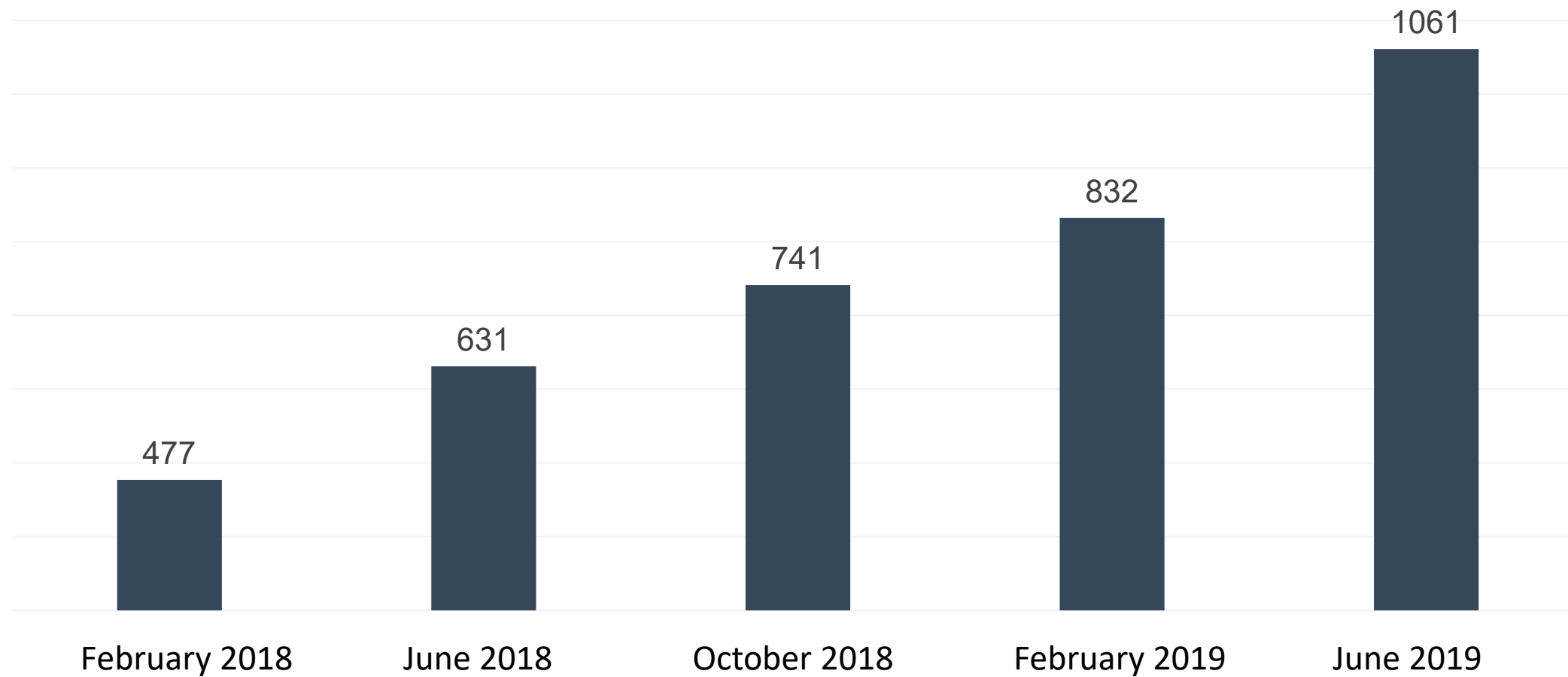
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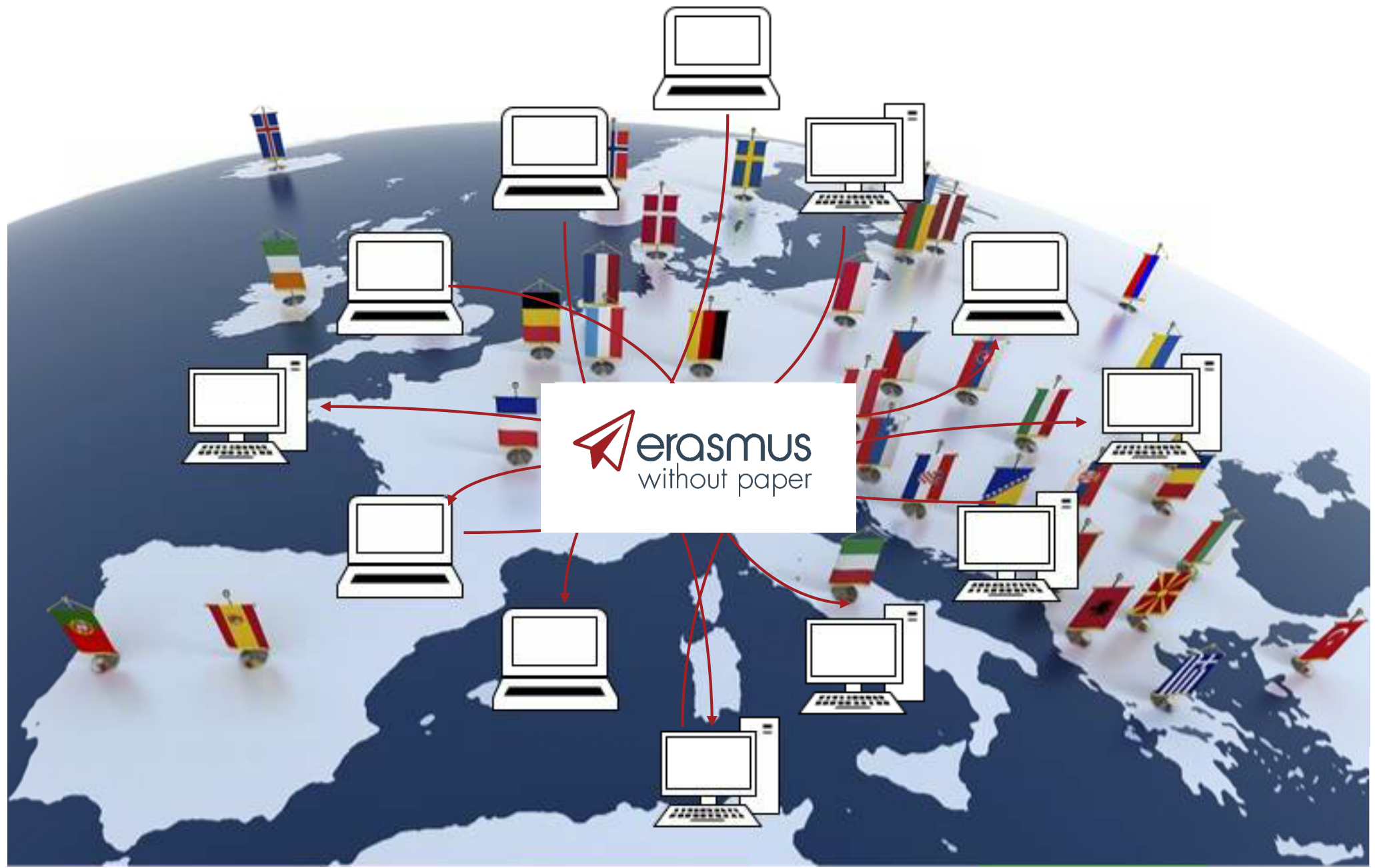
The EWP Dashboard

- Live since February 2018, around 1000 universities already have access
- Public infrastructure, free of charge for all ECHE holders
- Cloud based and already integrated with OLA and App
- Inter-institutional agreement manager in development
- Other functionalities to be added soon

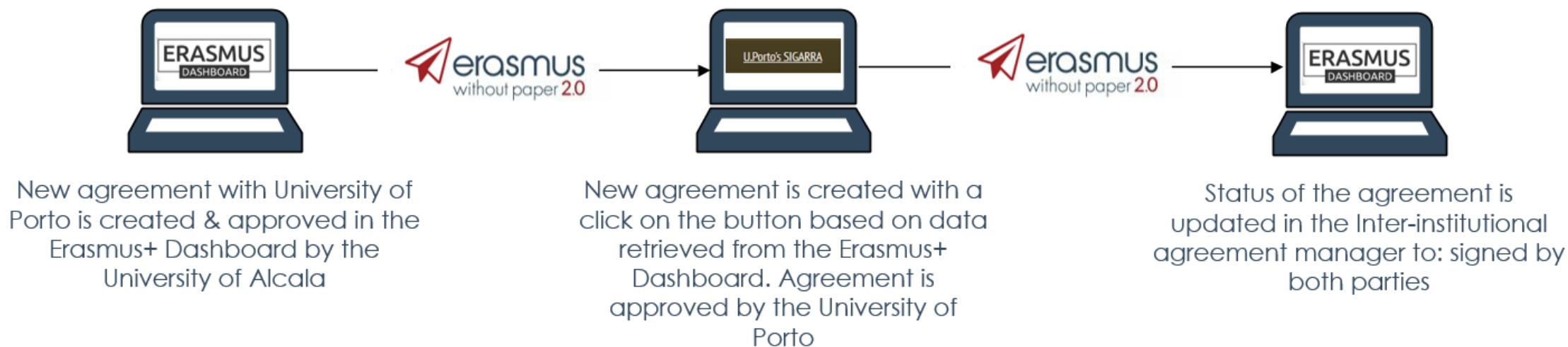
Universities connected to EWP Dashboard



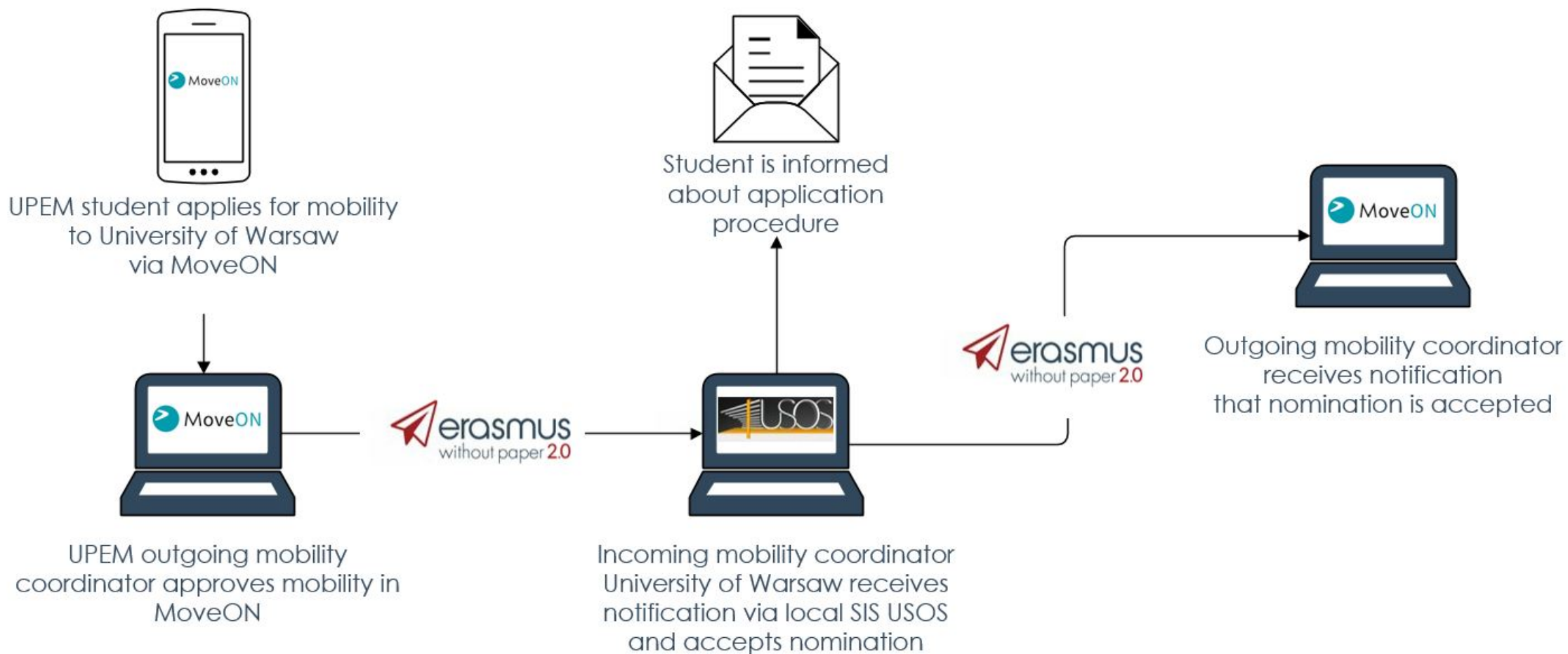
EWP network



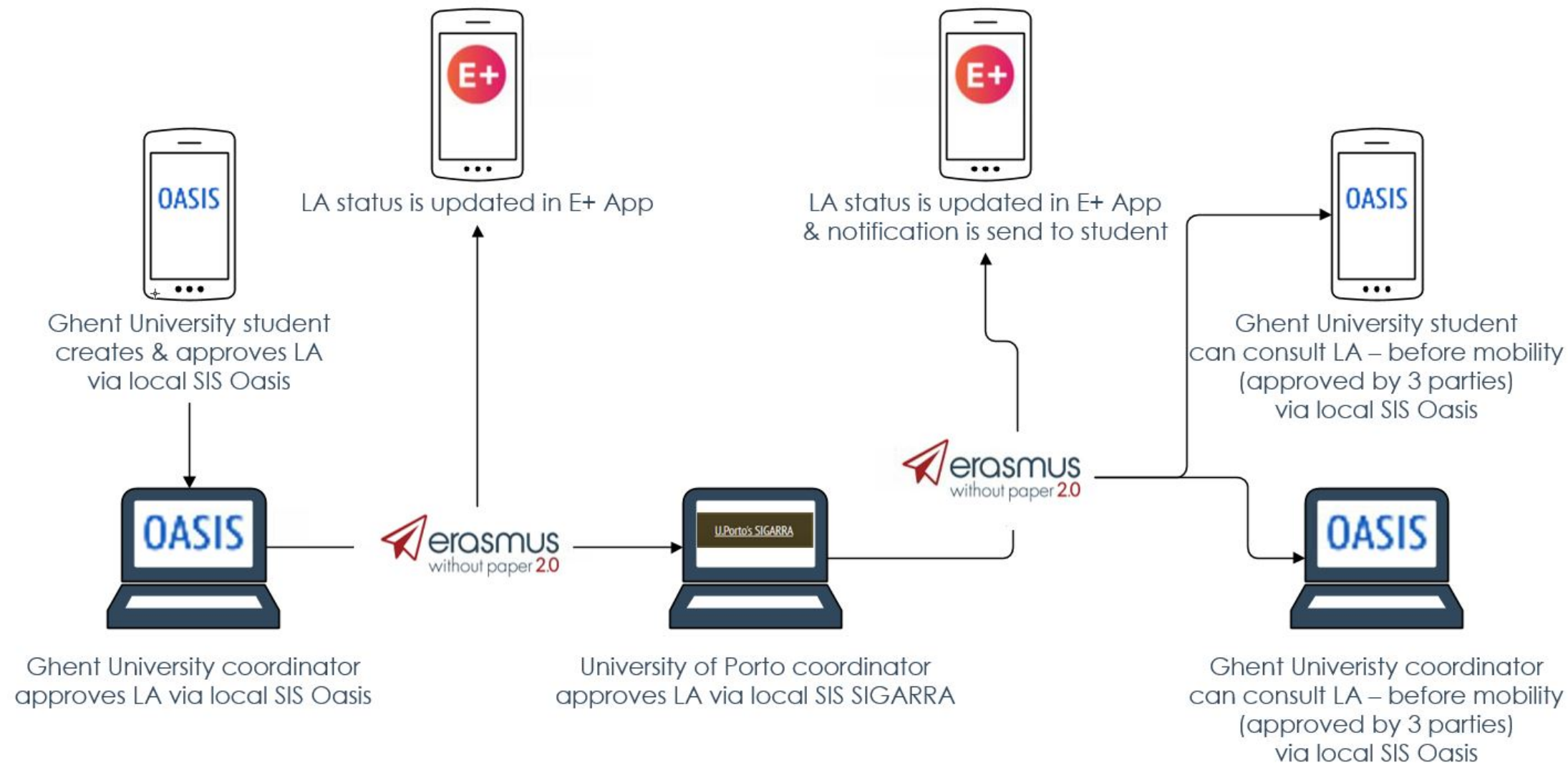
Inter-institutional agreements



Nominations



Learning Agreement



Confirmation of stay



Student arrives at the University of Warsaw and contacts student advisor who enters actual date of arrival in USOS system



Outgoing student advisor from the University of Bremen retrieves arrival date from USOS system



Student departs at the University of Warsaw and contacts student advisor who enters actual date of departure in USOS system



Outgoing student advisor from the University of Bremen retrieves departure date from USOS system

Transcript of records



University of Oslo generates
TOR in FS



Universidad Carlos III de Madrid
can collect the grades and grade
distribution information in SIGMA

EWP in the next programme

European Student Card

**A bottom-up initiative supported
by the European Commission
through...**



***Erasmus+ funded
projects...***

to digitise and streamline
procedures and services

***Connecting Europe
Facility (CEF) projects...***

to develop a unique student
identifier for authentication
online



European
Commission

How?



Step 1: Digitise all the Erasmus+ procedures

✓ *Erasmus Without Paper, Online Learning Agreement, Erasmus+ Mobile App, Inter-institutional Agreement Manager*

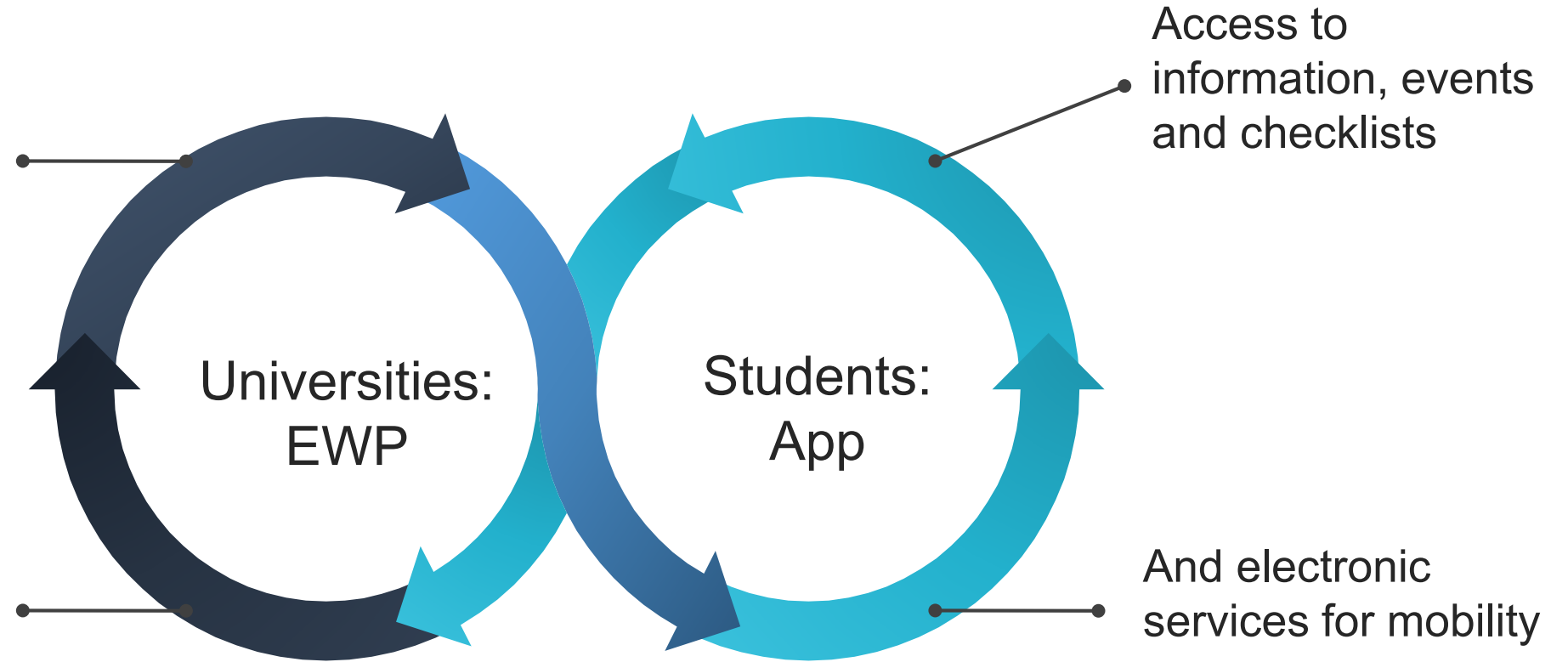
Step 2: Integrate a student e-identifier

✓ *MyAcademicID (incorporating eIDAS, ESC and EduGain)*

Step 3: Connect all the services into a single online entry point for staff and students

Electronic
exchange of
information

Automatic MT+
reporting



The EWP standards will become gradually mandatory from 2021

- ✓ 2021: Inter-institutional agreements and Online learning agreements
- ✓ 2022: Nominations
- ✓ 2023: Transcripts of records
 - ✓ *Roadmap to be maintained provided testing confirms they are fit for purpose!*



Development roadmap

Ready now:

- ✓ ESC tools for card management
- ✓ EWP Network and Dashboard
- ✓ Erasmus+ Mobile App
- ✓ OLA for studies

Ready in 2019:

- ✓ OLA for traineeships
- ✓ Inter-Institutional Agreement Manager
- ✓ Connection between EWP Network and Dashboard
- ✓ Automatic reporting into Mobility Tool+

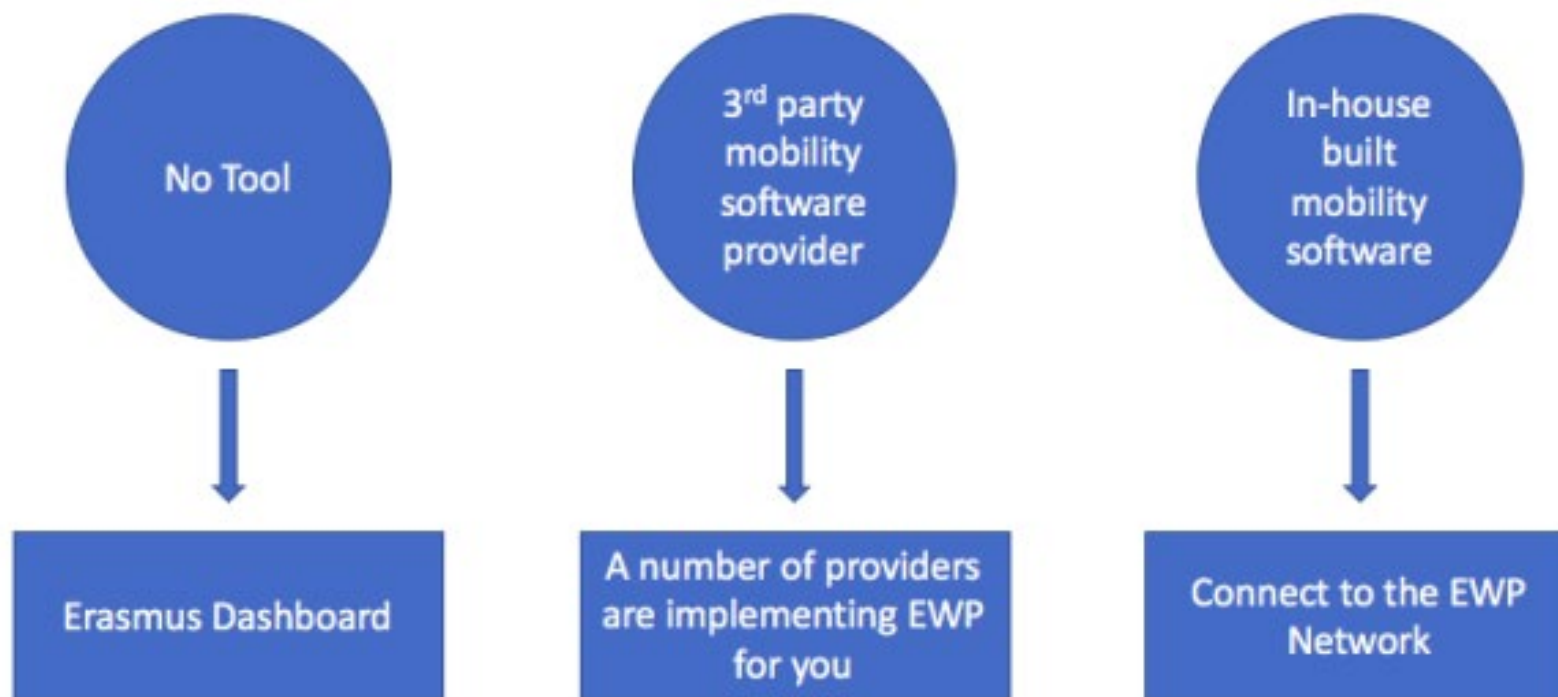
Ready in 2020-2021:

- ✓ MyAcademicID online student authentication
- ✓ Erasmus+ Mobile App with all functionalities for before, during and after mobility



How to join?

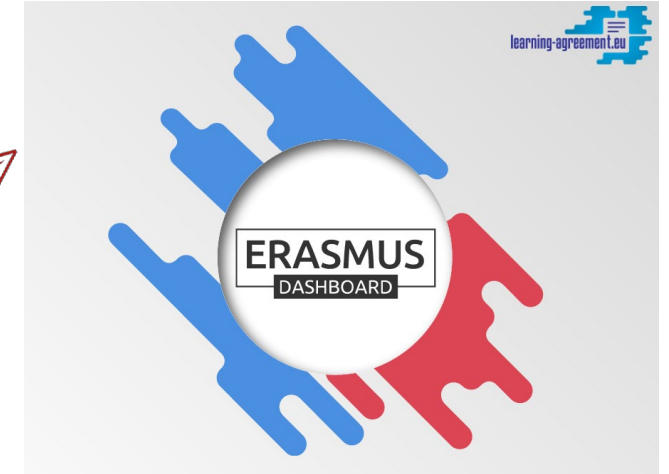
What tool is your university using to manage Erasmus+ mobilities?



Commercial SIS



No specific IT-tools



erasmus
without paper 2.0

SIS developed for consortium



SIS developed
in-house



Erasmus Going Digital

Created by Stefan Jahnke, last modified on 29 Mar 2019



We have compiled useful resources, tutorial videos, presentations and other tools and material to support the transition to **digital Erasmus+ management**.

Erasmus mobility coordinators

Higher Education Institution leadership

IT teams & 3rd party mobility software providers

NOTE: This section of the EWP - Competence Centre is still under development. More resources will be added in the course of 2019.

EWP benefits



Efficiency: marked decrease of manual tasks which are repetitive, cost and labour-intensive. This will enable IROs to allocate resources to more meaningful and impactful tasks.



Quality: fulfilment of programme guidelines and requisites; possibility to deploy new QA processes.



GDPR compliance: information exchanged using encryption through secure channels with full respect for ownership rights of access and making changes.



Optimisation: Focus on data instead of documents. Electronic exchanges allows better results to be reached more quickly.



Trust: Secure and reliable exchange of data. Paves the way for big data tools and approaches to measuring quality of cooperation.

EWP challenges

- Digital change is cultural change
- Develop solutions fit for purpose
- Upscale testing
- Rethink existing processes
- Connect & support +- 5000 institutions

Stay informed



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